

Outpatient Pharmacy

Preceptor: Jennifer Copple, Pharm.D.

Description:

Outpatient pharmacy is a required 4 week learning experience at Dearborn County Hospital. The outpatient pharmacy is a closed system that processes prescriptions for employees, dependents of employees, retirees, medical staff, and registered patients of the hospital. Pharmacy residents will be active in all aspects of the outpatient pharmacy.

Topics to be covered:

Prescription Processing
Inventory/Ordering
Prescription Verification
Patient Counseling
Medication Therapy Management
Pharmacy Law

Expectation of Residents:

Pharmacy residents will work directly with pharmacists and pharmacy technicians during the outpatient pharmacy experience. The resident will thoroughly learn how to process a prescription from receiving the prescription to completing patient counseling at pick-up. The resident will also review pharmacy law, particularly the legal differences of inpatient and outpatient pharmacy. Throughout the experience, the pharmacists will use direct instruction, modeling, coaching, and facilitation as fit for the resident.

Expected progression of the resident for this learning experience:

Day 1: Preceptor to review the learning experience description and evaluation strategy with the resident. Baseline self-assessment of the resident will be completed.

Week 1: The first week will focus on prescription processing. The resident will work closely with a pharmacy technician and pharmacist to learn the QS1 prescription processing system. The resident is expected to gain the knowledge required to process prescriptions in the absence of a pharmacy technician, as well as place an order for medication that is not in stock.

Week 2: The resident will spend the second week transitioning to prescription verification. The resident will spend little time in the modeling phase and quickly move to coaching. Prescription transfer requests will also be the responsibility of the resident.

Week 3: The resident will continue to practice in the coaching phase and transition to the facilitation phase of prescription verification. Patient counseling will become the focus during

week 3. The resident is to begin monitoring for opportunities for medication therapy management services and offering them when appropriate.

Week 4: The resident will continue to verify prescriptions independently. The fourth week will be the wrap up of outpatient pharmacy for the resident. All prescription verification, transfer requests, patient counseling opportunities, and medication therapy management opportunities will be the responsibility of the resident.

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